

# Level 5 Leadership in Adult Care – Diploma Programme



Develop leaders who don't just manage care, they understand the financial, operational and strategic drivers behind high quality services.

## What this programme delivers for your organisation:

- Stronger **CQC inspection readiness**
- Improved **team performance and retention**
- A clear pipeline of **future Registered Managers**
- Real, measurable **service improvements**
- Leaders who can manage complexity, risk and change with confidence

## Key topics include:

- Leadership and personal effectiveness
- Communication and influencing
- Safeguarding and professional practice
- Leading teams and developing others
- Governance, quality and regulation
- Service improvement and innovation
- Digital leadership and organisational culture

Full programme breakdown available on request

## What makes this programme different?

### ✓ Real workplace impact

Every learner delivers a live service improvement project

### ✓ Leadership in practice (not theory)

Learning is applied in real-time within your service

### ✓ Structured coaching support

Ongoing coaching and reflective development

### ✓ Enhanced leadership capability

Participants complete a series of 12 expertly designed leadership masterclasses, focused on:

- Leading high-performing teams
- Strengthening safeguarding and professional practice
- Driving quality, governance and service improvement
- Building inclusive, resilient workplace cultures
- Developing confident, emotionally intelligent leaders

**DEVELOPING  
OUTSTANDING LEADERS  
IN ADULT CARE**

 **Dynamic Training**

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## Workplace-led Learning

Participants will:

- Lead team meetings and supervision
- Deliver coaching conversations
- Contribute to governance and quality reviews
- Implement and evaluate service improvements

## Measured outcomes

Each learner completes a service improvement project, such as:

- Improving staff retention
- Strengthening safeguarding practice
- Enhancing quality outcomes
- Preparing for CQC inspections

## Optional Enhancement Sessions

To further strengthen leadership capability, learners can access:

### Financial Management

- Understanding budgets and cost control
- Financial decision-making in services
- Linking finances to quality and sustainability

### Resource & Workforce Management

- Workforce planning and deployment
- Managing capacity and demand
- Improving efficiency without impacting quality

These sessions are ideal for those progressing toward Registered Manager or senior leadership roles

## Why choose this programme?

Proven workplace-led leadership development

Designed for adult social care services

Aligned to Skills for Care quality standards

Focused on real service improvement and outcomes

## Get in touch!

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