

Safeguarding Support Officer Apprenticeship

Strengthening Safeguarding Practice Across Housing Services

Protecting Residents. Strengthening Communities. Developing Safeguarding Excellence.

Housing professionals play a critical role in identifying and responding to safeguarding concerns. Whether supporting vulnerable tenants, residents living independently, individuals experiencing domestic abuse, or those with complex needs, effective safeguarding is essential to creating safe, inclusive communities.

The Level 3 Safeguarding Support Officer Apprenticeship develops the knowledge, skills and confidence to recognise risk, respond appropriately to concerns and work collaboratively with partner agencies to safeguard vulnerable individuals.

Delivery:

- Workplace-based learning
- Dedicated Skills Coach support
- Flexible delivery model
- Practical projects linked to housing and resident services



Benefits for Employers

Build Safer Communities

- Increase staff confidence when responding to safeguarding concerns
- Strengthen organisational safeguarding culture
- Improve management of vulnerable tenant cases
- Enhance partnership working and information sharing
- Support compliance with safeguarding responsibilities
- Improve outcomes for residents and communities
- Develop future safeguarding champions and leaders
- Strengthen tenancy sustainment and resident wellbeing

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Ideal For

- Housing Officers
- Neighbourhood Officers
- Tenancy Sustainment Officers
- Scheme Managers
- Supported Housing Officers
- Senior Housing Officers
- Housing Team Leaders
- Deputy Housing Managers
- Housing Managers
- Safeguarding Leads
- Resident Services Managers
- Community Investment Officers
- ASB Officers
- Supported Living Managers
- Compliance and Quality Officers

This programme is particularly valuable for organisations seeking to strengthen safeguarding capability across frontline housing services and leadership teams.

Progression Opportunities

- Successful apprentices may progress into roles such as:
- Safeguarding Lead
- Housing Manager
- Neighbourhood Services Manager
- Resident Services Manager
- Supported Housing Manager
- Community Safety Officer
- Tenancy Sustainment Manager
- Quality and Compliance Manager

Learners Will Develop

Identifying Vulnerability and Emerging Risks

Recognise the signs of abuse, neglect, exploitation, self-neglect, cuckooing, domestic abuse, financial exploitation and other safeguarding concerns affecting tenants and residents.

Early Intervention and Prevention

Develop the skills to recognise concerns early, take appropriate action and prevent risks from escalating into crisis situations.

Professional Curiosity

Learn how to ask the right questions, gather information appropriately and identify hidden risks that may impact residents' safety and wellbeing.

Risk Assessment and Triage

Build confidence in conducting initial assessments, managing safeguarding concerns and signposting individuals to the most appropriate internal teams or external agencies.

Multi-Agency Partnership Working

Work effectively with local authorities, police, health services, domestic abuse services, social care teams and community organisations to achieve positive outcomes for residents.

Legislation and Compliance

Develop an understanding of safeguarding responsibilities, organisational policies, information sharing and housing sector governance requirements.

Find Out More!

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