

Facilities Management Supervisor

 Level 3



21 Months On Programme
Including 3 Months EPA



Overview

Facilities Management Supervisors play a critical role in maintaining the seamless operation of services that significantly impact the day-to-day activities of individuals and the overall functionality of organisations. Their responsibilities encompass the management of both 'hard' services such as estate or building management and 'soft' services including catering, cleaning, administration, and security. The apprenticeship programme for Facilities Management Supervisors is designed to equip participants with the leadership skills necessary to manage teams effectively, fulfil contractual commitments, and achieve or surpass service delivery objectives.

The programme is thorough, concentrating on enhancing a supervisor's capability to guarantee top-tier service delivery by their team. It aims to furnish apprentices with the customer service prowess required to tackle and resolve issues efficiently, ensuring client and customer satisfaction remains high.

Upon Successful Completion Of The Programme:

- Apprenticeship in Facilities Management Supervisor - Pass or Distinction
- Level 2 English and maths (if not exempt)

Learner Journey



**Full Programme
Details**