



 **Dynamic Training**

Unlocking Skills & Careers In Healthcare



Unlocking Excellence Across Health, Care & Healthcare Science

Dynamic Training are an apprenticeship, adult education, and bespoke training specialist, with a focus on the health, care and healthcare science sectors. We believe passionately in providing high-quality and inclusive education, empowering both employers and employees to reach their aspirations.

We have an incredibly passionate and experienced team of coaches, who aspire to deliver the very best training and support. We stand out from other training providers through our strong commitment to accessible education, as well as our prestige within the healthcare sector.

We have collaborated closely with NHS England, national task and finish groups, health academies and NHS employers in order to shape our apprenticeships and training courses, so that they meet the demands of modern healthcare staff.

Our Mission

To deliver high-quality, inclusive education that empowers future healthcare professionals to act with integrity, accountability, and teamwork, ensuring the delivery of compassionate and effective care across a diverse and evolving healthcare landscape.

Our Values

Integrity

Transparency

Accountability

Teamwork

Inclusivity



Discover Excellence In Healthcare Education

At Dynamic Training, we develop confident, skilled and compassionate teams across the healthcare workforce. Our apprenticeships are built to ensure every learner builds the knowledge, skills and behaviours needed for safe, effective, person-centred care.

Alongside our apprenticeship offer, we also deliver a variety of accredited and non accredited courses, which support progression at every stage of a healthcare support worker's career. You can find out plenty more about each of these throughout this booklet.

Healthcare Apprenticeships

Apprenticeships provide a wide range of development opportunities for healthcare staff to learn, upskill, and progress into their careers. This section outlines the options available for staff and their workplaces to consider, helping them build capability and deliver high-quality patient care.

Dynamic Training's apprenticeships are built to meet the needs of modern healthcare workforces, and have been built by passionate coaches with experience in the pathway specialisms they deliver within.

You can learn more about each of our apprenticeships on the following pages.

Our Healthcare Apprenticeship Offer:

Level 2 Healthcare Support Worker Apprenticeship

Level 2 Health & Social Care Foundation Apprenticeship

Level 3 Safeguarding Support Officer Apprenticeship

Level 3 Senior Healthcare Support Worker Apprenticeship,
With Pathways:

Adult Nursing Support

Maternity Support

Theatre Support

Mental Health Support

Children & Young People Support

Allied Health Profession Therapy Support

Diagnostic Imaging Support



**Find Out More On Our
Website**



Health & Social Care Foundation Apprenticeship



Level 2



8 Months (Plus
End-Point Assessment)

The Health and Social Care Foundation Apprenticeship is designed for young people who are at the start of their journey into the health and social care sector. It develops the apprentice's core employability skills, providing entry-level competence, building confidence, workplace-readiness, and resilience. By the end of this eight-month apprenticeship, apprentices will have gained a strong foundation in the key aspects of care work, preparing them for further training or employment and informing their next career steps.

This apprenticeship provides a gentle and supportive introduction to the workplace and the healthcare sector, developing knowledge, skills, and behaviours of our future healthcare workforce. Successful learners can progress onto further education, including an apprenticeship, or into direct employment in the healthcare sector.

Typical Job Titles

Healthcare Support Worker, Adult Care Worker, Healthcare Assistant, Personal Assistant, Nursing Assistant, Support Worker.

What Apprentices Learn

- Understanding person-centred care.
 - Roles, responsibilities and procedures of health & care.
 - Safeguarding, personal wellbeing, and duty of care principles.



Scan
Or Visit
bit.ly/3Z2pLnv



www.dynamictraining.org.uk

Healthcare Support Worker Apprenticeship



Level 2



15 Months (Including
End-Point Assessment)

Healthcare Support Workers work in a range of healthcare settings, such as hospitals, general practice, community teams and in individuals' homes, providing high quality and compassionate person-centred care and support.

This apprenticeship provides Healthcare Support Workers with a significant understanding of patient care, and sets them up for further progression into Healthcare Support Worker roles and education.

Typical Job Titles

Healthcare Assistant, Healthcare Support Worker, Mental Health Support Worker, Nursing Assistant, Personal Assistant, Support Worker.

What Apprentices Learn

- Understanding the role of a Healthcare Support Worker.
- Communication and development.
- Safeguarding, equality, diversity, and Inclusion.
- Health and wellbeing.
- Mental health and wellbeing.
- Workplace safety.
- Physiological measurements.



ask.dynamic@dynamictraining.org.uk

Scan
Or Visit
bit.ly/4jEQHTu



Safeguarding Support Officer Apprenticeship



Level 3



21 Months (Including End-Point Assessment)

Every Voice Matters. Every Action Counts.

The Safeguarding Support Officer apprenticeship is designed for individuals working in healthcare roles which involve protecting the welfare of children, young people, and adults. It is particularly relevant for staff in hospitals, community health services, mental health settings, and social care environments.

This qualification equips healthcare professionals to prevent abuse, identify safeguarding concerns early, and contribute effectively to multi-agency safeguarding decisions. Safeguarding Support Officers play a vital role in promoting wellbeing and human rights within healthcare, helping colleagues understand risks, follow referral pathways, and apply safeguarding legislation in practice. They also support teams in developing professional curiosity, knowing how to ask the right questions, and respond appropriately.

Typical Job Titles Include

Safeguarding Advisor, Safeguarding Assistant, Safeguarding Co-Ordinator.

What Apprentices Learn

- Safeguarding practice and the safeguarding support officer role.
- Safeguarding referrals and handling information safely.
 - Safeguarding inspections, reviews, and audits.
 - Caseloads, supervisions, and delivering training.
 - Person-centred communication and wellbeing.



Scan
Or Visit
bit.ly/4byvPLF



www.dynamictraining.org.uk

Senior Healthcare Support Worker Apprenticeship



Level 3



18 Months (Including End-Point Assessment)

Senior Healthcare Support Workers play a vital role in delivering high-quality, compassionate health and care services. They provide clinical, therapeutic, or diagnostic support under the direct or indirect supervision of registered healthcare professionals.

This apprenticeship is designed to develop the knowledge, skills, and behaviours needed to excel in the Senior Healthcare Support Worker role, enabling apprentices to become highly competent professionals who improve patient safety, quality of care, and overall experience. Apprentices will follow one of seven specialist pathways, tailored to their current role and future career aspirations.

Senior Healthcare Support Worker Pathways

- **Adult Nursing Support**
- **Maternity Support**
- **Theatre Support**
- **Mental Health Support**
- **Children & Young People Support**
- **Allied Health Profession Therapy Support**
- **Diagnostic Imaging Support**

Learn More About These Pathways On The Following Pages...



ask.dynamic@dynamictraining.org.uk

Scan
Or Visit
bit.ly/49H5xEH



Senior Healthcare Support Worker Pathways

Core Delivery (All Pathways)

All Senior Healthcare Support Worker apprenticeships include core content that is relevant to every support worker's role. This core content equips apprentices with the essential knowledge and skills to excel in their field, while also preparing them for their chosen pathway and supporting their future career progression.

- Roles and responsibilities of a Senior Healthcare Support Worker.
- Driving quality improvement.
- Health and wellbeing.
- Mental health and wellbeing.
- Service improvement and research project.

Adult Nursing Support

Providing care and support for adults as part of the nursing team in roles such as healthcare support workers, Nursing Assistants and Ward Assistants.

- Obtain and test specimens
- Activities of daily living and discharge
- Tissue viability, wound care and end of life care

Maternity Support

Providing care and support for women, babies and their families as part of the maternity team in roles such as Maternity Care Assistants.

- Team work to ensure women and families are safeguarded.
- Working together to provide safe, effective care.
- Healthy woman, healthy newborn.
- Anatomy and physiology of the childbearing woman.
- Supporting women and their families.
- Caring for the newborn.

Allied Health Profession Therapy Support

Providing care and support for individuals through therapeutic activities as part of a multi-disciplinary team in roles such as Therapy Assistants and Therapy Support Workers.

- Roles and responsibilities.
- Task management.
- Clinical presentations.
- Education, Information and Communication.
- Resources, Equipment and Environment.
- Anatomy & Physiology: Disorder Specific.



Mental Health Support

Providing care and support for individuals with mental ill health as part of the multi-disciplinary mental health team in roles such as Mental Health Support Workers.

- Effective communication and building relationships.
- Mental health legislation.
- Care, support planning and risk assessment.
- Supporting individuals to manage their own recovery from mental health conditions.
- Mental health, wellbeing, promotion and mindfulness.

Children & Young People Support

Providing care and support for babies, infants, children and young people as part of the children's team in roles such as Paediatric Care Assistants and Children and Young People Support Workers.

- Understand child and young person development.
- Develop positive relationships with children and young people.
- Transitions for children and young people.
- Understanding mental health and behaviour management of children and young people.
- Understanding how to safeguard the wellbeing of children and young people.



Theatre Support

Providing care and support for individuals before, during and after operations as part of the multi-disciplinary theatre team in roles such as Theatre Assistants and Surgical Support Assistants.

- Perform the non-scrubbed / scrubbed circulating role
- Assist in the delivery of perioperative care and support to individuals
- Prepare, check and use medical devices safely in the perioperative environment
- Transport, transfer and position individuals - perioperative environment
- Measure & record individuals body fluid balance - perioperative environment

Diagnostic Imaging Support

Providing care and support for individuals through screening programmes, elective and emergency diagnostic imaging examinations in roles such as Diagnostic imaging Support worker and Radiology Support Assistants.

- Anatomy and Physiology.
- Patient Care and Communication.
- Radiation Physics.
- Working in ultrasound nuclear medicine and mammography.
- Working in general and Interventional X-Ray.
- Working in CT and MRI.



Accessible Apprenticeships

All learning, including apprenticeships, should be accessible. At Dynamic Training, we continue to strive to be instinctively inclusive, so that every learner can take part, feel supported, and achieve their goals.

We do this by identifying each learner's individual needs and, where appropriate, putting reasonable adjustments in place. We see adjustments as a practical, positive way to remove barriers and support progress.

Learner Needs Examples

- Language barriers.
- Learning difficulties and learning disabilities.
- Physical disabilities.
- Neurodivergence.
- Mental health challenges.
- Autism.
- Visual or hearing impairments.

Learn more about accessible apprenticeships on our website, using the QR code opposite.

How We Make Apprenticeships Accessible

We tailor delivery, recruitment, coaching and assessment so learners can demonstrate their knowledge and skills in a way that works for them.

Reasonable Adjustment Examples



Additional visits, including face-to-face coaching and support.



Extra time for assessments and learning activities.



Alternative assessment methods, where appropriate.



Using assistive technology, such as speech-to-text software or screen readers.



Flexible approaches to end-point assessment arrangements, where permitted.



ask.dynamic@dynamictraining.org.uk

Scan
Or Visit
bit.ly/49090pY



Apprenticeship FAQ's

Can An Apprentice Be Too Old?

It is impossible to be too old for an apprenticeship! As long as they are older than 16, they can take up an apprenticeship suitable for their role.

Are Apprenticeships Just For New Recruits?

No, the majority of apprentices are already in work, and are looking to upskill or develop into their role and career.

Can Apprenticeships Be Completed Outside Working Hours?

Apprenticeships should be completed within working hours. Employers must provide protected time for off-the-job training; a set number of paid hours for the learner to complete apprenticeship learning and activities.

Can Part-Time Employees Be An Apprentice?

Yes, apprentices can work part-time, although this will impact the apprenticeship duration and required off-the-job training hours.

What If I Leave My Job Before Completing The Apprenticeship?

You can continue your apprenticeship with a new employer, with their agreement.

How Are Apprenticeships Funded?

Funding depends on whether your organisation pays into the Apprenticeship Levy:

Levy-Paying Employers (Annual Payroll Over £3 Million): Can use levy funds to pay for apprenticeship training and assessment costs.

Non-Levy Employers (Annual Payroll Under £3 Million): Apprenticeship funding is shared with the government through a 5% co-investment.

If An Apprentice Is Under 21 Years Old, What Do Employers Pay?

If the apprentice is under 21, the government pays 100% of the apprenticeship funding.

Voices From Past Apprentices

“My tutor was fantastic. I have learned many skills that I use in my daily job. I am a far better member of the team now with lots of extra knowledge.”

Vanessa, Gloucestershire Hospitals NHS Foundation Trust

“My coach was absolutely amazing and supported me throughout. She always had time for me, and was able to adapt information so that I would understand more clearly.

The apprenticeship has given me more confidence, as it shows that I can undergo these tasks and be able to complete work to a high standard.”

Bethany, Herefordshire and Worcestershire Health and Care Trust

“This apprenticeship has given me the knowledge to work independently within my department. It has also proven I can balance learning, completing assignments and working full time should I wish to further my career with further learning.”

Anna, Sunderland Royal Hospital

“My coach pushed me to believe in myself, and I will forever be indebted to her. I have immensely benefited from her wisdom, and assurance. This has been an amazing journey filled with rich knowledge and exciting activities which were engaging, fun and challenging too.”

Killford, Maidstone And Tunbridge Wells NHS Trust

**Find More FAQ's, Learner
Interviews, Case Studies &
Awards On Our Website**



Courses & Qualifications

Dynamic Training offer a robust suite of commercial training courses, designed to ensure your teams gain the knowledge and practical expertise required to deliver outstanding patient-centred care, enhance clinical compliance, raise professional standards, and support continuous workforce development.

We also proudly deliver the full suite of Oliver McGowan Mandatory Training on Learning Disability and Autism, ensuring your organisation meets statutory requirements and provides safe, inclusive, and compassionate support for patients with learning disabilities and autistic individuals.

Accredited & Non-Accredited Training Courses

- Level 5 Certificate in Principles of Commissioning for Wellbeing.
- Level 2 Award in Awareness of End-of-Life Care.
- Level 2 Award in Awareness of Dementia.
- Level 2 Certificate in Understanding Autism.
- Level 2 Certificate in Principles of Working with Individuals With Learning Disabilities.
- Level 3 Diploma in Healthcare Support.

Short Courses

- Oliver McGowan Mandatory Training On Disability & Autism Tiers 1 & 2.
- Oliver McGowan Train the Facilitating Trainer Tiers 1 & 2.
 - Reasonable Adjustments for Line Managers.
 - Medical Terminology Awareness.
 - Anatomy and Physiology.



Scan
Or Visit
bit.ly/4r0dTOL



www.dynamictraining.org.uk

Accredited & Non-Accredited Courses

Level 5 Certificate in Principles Of Commissioning for Wellbeing

This programme equips professionals to navigate complex integrated care systems, empowering learners to commission services that enhance community wellbeing, fostering collaborative partnerships, and deliver sustainable, high-quality care, translating policy into effective practice.

Who It's For: Ideal for professionals in health, social care, housing, or the voluntary sector with some exposure to commissioning.

Key Learning Modules:

- Co-Production & Strengths-Based Approaches
- Outcomes-Based Commissioning
- Procurement & Performance

Duration: 6 Months **Cost:** £2,890 +VAT

Level 3 Diploma In Healthcare Support

This Level 3 Diploma is designed for Senior Healthcare Support Workers seeking to excel in their roles. It equips learners with the essential knowledge, technical skills, and professional behaviours required to deliver high-quality, compassionate care under supervision in diverse settings such as hospitals, community teams, and specialist care environments.

Who It's For: Senior Healthcare Support Workers currently working within health and care settings.

Key Benefits: Career progression, skills development, learn workplace-relevant knowledge, and a flexible blended learning model.

Duration: 9-12 Months **Cost:** £3,300 +VAT



Level 2 Award in Awareness of Dementia

This Level 2 qualification provides essential knowledge and builds confidence in understanding and supporting people affected by dementia. Designed for flexibility, it is delivered fully online with a clear monthly structure—ideal for working professionals. No workplace observation is required; assessment is through a supported portfolio.

Who It's For: Support Workers, Care Assistants, and Healthcare Assistants.

Key Benefits: Improves understanding of dementia and person-centered care, supports compliance in safeguarding, equality, and inclusion, flexible around shift patterns, builds career confidence and supports staff retention.

Duration: 3 Months **Cost:** £125 +VAT

Implementing Reasonable Adjustments for Disabled Staff: A Guide for Healthcare Managers

A digital training programme designed to support NHS managers to understand, apply, and implement reasonable adjustments confidently and consistently in line with legal duties and best practice.

Who It's For: NHS managers and supervisors, HR, People & OD teams, EDI and wellbeing leads, clinical and non-clinical line managers.

Key Benefits: Increases manager confidence, reduces organisational risk, and improve staff wellbeing, inclusion, and retention.

Why Choose This Course: Written by an autistic former clinician, this course combines lived experience with professional NHS insight to ensure it is grounded in real NHS contexts, with examples spanning clinical, administrative, and remote roles. It balances legal clarity with practical application, demystifying what is and isn't considered reasonable.

Duration: 1 Hour **Cost:** £55 +VAT



Scan
Or Visit
bit.ly/4r0dTOL



www.dynamictraining.org.uk

Introduction to Medical Terminology

This essential course provides a clear and practical foundation in the language of healthcare. Designed for both clinical and non-clinical staff, it demystifies complex medical terms, empowering participants to communicate with greater accuracy and confidence in any healthcare setting.

Who It's For: Healthcare support staff, new healthcare professionals, and non-clinical NHS staff.

Key Benefits: Improves accuracy, boosts confidence, enhances efficiency, and supports patient safety.

Course Content:

- **Decoding Medical Language:** Learn to build and understand terms using roots, prefixes, and suffixes.
- **Human Body Terminology:** Acquire key terms related to anatomy and physiology.
- **Medical Specialties:** Explore terminology used across different clinical fields.
- **Pharmaceutical Abbreviations:** Master common abbreviations and symbols used in prescriptions and medication charts.

Duration: 1 Day **Cost:** £800 +VAT (20 Persons)

Level 2 Certificate in Principles of Working with Individuals with Learning Disabilities

This Level 2 qualification builds essential knowledge and confidence for anyone working with or planning to support individuals with learning disabilities. Delivered fully online with expert tutor support, it focuses on practical, real-world understanding through a portfolio-based assessment.

Who It's For: Support Workers and Healthcare Assistants.

Course Features:

- Level 2 Certificate (nationally recognised).



- Blend of live and pre-recorded workshops and other support content
- One-to-one tutorials every 4-6 weeks.
- Self-directed study (total approx. 5 hours).

Cost: £315 +VAT

Autism: A Lifelong Neurodevelopmental Difference

This essential digital lesson provides a foundational and respectful understanding of autism. It shifts the perspective from viewing autism as a condition to be cured to understanding it as a natural neurodevelopmental difference. Designed for health and social care professionals, this training empowers you to provide more effective, person-centred support by focusing on strengths and individuality.

Who It's For: Support Workers and Care Assistants, Healthcare and Social Care Professionals, or anyone seeking to improve their understanding of neurodiversity.

Learning Outcomes:

- Define autism correctly as a neurodevelopmental difference, not an illness.
- Identify how autism uniquely affects communication, social interaction, and information processing.
- Acknowledge the spectrum of autism and the necessity for individualised support strategies.
- Apply a strength-based approach to supporting autistic individuals respectfully and effectively.

Duration: 60 minutes **Cost:** £55 +VAT



Scan
Or Visit
bit.ly/4r0dTOL



www.dynamictraining.org.uk

Oliver McGowan Mandatory Training

Dynamic Training is a proud accredited provider of The Oliver McGowan Mandatory Training on Learning Disability and Autism. We support healthcare organisations across England to meet the mandatory requirement for their staff to receive this essential, CQC-approved training, delivered by our team of specialist trainers and expert co-trainers with lived experience.

Tier 1 Training

A foundational, one-hour online session for all staff who require general awareness, co-delivered by accredited trainers and experts with lived experience. This training introduces key topics including understanding learning disabilities & autism, communication, reasonable adjustments, and person-centred support.

Duration: 1 hour **Cost:** £350 +VAT (For up to 30 delegates)

Tier 2 Training

The mandatory one-day course for staff who provide care or support to individuals with a learning disability and/or autistic individuals. Delivered face-to-face by our specialist team, including two expert co-trainers with lived experience. This is an in-depth sessions on Learning Disabilities (morning) and Autism (afternoon), covering legislation, the Mental Capacity Act, and practical skills for making reasonable adjustments.

Duration: 1 Full Day **Cost:** £1,000 +VAT (For up to 30 delegates)

Train The Facilitating Trainer

A two-day course to qualify experienced professionals to become certified facilitators licensed to deliver the Tier 2 training. Delivered Face-to-face, led by qualified lead trainers and co-trainers with lived experience.

Duration: 2 Full Days **Cost:** £800 +VAT (individual) or £3000 +VAT (group rate)



Online Anatomy & Physiology Modules

A strong understanding of human anatomy and physiology is essential to delivering safe, effective healthcare. Dynamic Training's online Anatomy and Physiology modules provide learners with a solid foundation in key biological systems, supporting knowledge development at Level 4 standard.

Designed to fit around work commitments, these flexible modules help learners build confidence, strengthen clinical understanding, and support progression within healthcare roles.

Who Is This For?

- Healthcare support workers and clinical staff.
- Learners preparing for healthcare, nursing, or bioscience study.
- Employers seeking to upskill and develop their workforce.

Key Benefits Of Anatomy & Physiology Online Modules

- **Flexible Online Access:** Learn anytime, anywhere and on any device.
- **Pay-As-You-Go Modules:** Individual modules can be purchased to match individual or team needs
- **End-Of-Module Assessment:** Assessments are designed to check understanding and reinforce learning
- **Recognition Of Learning:** A certificate of achievement awarded on successful completion of every module.
- **Added Value:** Courses includes a free Introduction to Anatomy and Physiology module, introducing the learner to the basics ahead of the main course content.



Available Modules

Learners can choose from a wide range of modules, specific to their needs and requirements.:

- Cells
- Tissues & Integumentary
- Musculoskeletal
- Nervous
- Endocrine
- Cardiovascular
- Lymphatic & Immunity
- Respiratory
- Urinary & Fluid Balance
- Gastrointestinal
- Reproductive

Each module includes a free introductory unit to establish core knowledge and prepare the learner for the main module content.

Supporting Confident, Capable Healthcare Teams

These modules offer an accessible and practical way for employers to support staff development, strengthen core knowledge, and promote high standards of care.

Pricing

Individual Module: £35 +VAT

Full Suite (11 Modules): £250 +VAT



Our Support & Guidance

Apprenticeship Information Sessions & Live Question & Answer Calls

- **Our Learner Information Session:** We have a recorded information session which completely explains apprenticeships to prospective learners, explaining the full apprenticeship and the commitments needed of an apprentice.
- **Q&A Sessions:** If there are any additional questions about the apprenticeship, we run live Q&A sessions in which a member of staff will answer any questions from learners, to help them make an informed decision about apprenticeships.

Upcoming Apprenticeship Webinars & Forums

Dynamic Training regularly host webinars and forums around apprenticeship options for different industries and employers, to help both employers and employees explore apprenticeship benefits and opportunities, and outline specific apprenticeship pathways. These webinars and forums are an ideal way to learn about apprenticeships, and discover the value they can bring to any organisation.

To find out about upcoming events, forums, and information sessions, scan the QR code on this page.

Our Support Team

Our dedicated team are always on-hand to provide their advice and guidance, answering your questions and helping you make the right decisions for yourself and your workplace. If you would like to get in-touch with us to discuss our apprenticeships, the apprenticeship process, funding rules, or anything else, please do not hesitate to get in touch with us.

Email: ask.dynamic@dynamictraining.org.uk

Phone: 020 8607 7850



Scan
Or Visit
bit.ly/20202

Interested? Get In Touch To Discover More



ask.dynamic@dynamictraining.org.uk



020 8607 7850



www.dynamictraining.org.uk





Dynamic Training



ask.dynamic@dynamictraining.org.uk



020 8607 7850



www.dynamictraining.org.uk

© Dynamic Training UK Ltd

Version 2.0.0